

Patient- and Family-Centered Care

Patient- and family-centered care is a partnership between patients, their families, doctors, nurses and the entire team of UAMS employees, students and volunteers who care for and interact with them. Relationships are based on dignity and respect, information sharing, participation and collaboration.



CORE CONCEPTS:

DIGNITY AND RESPECT

We listen to patients and families and honor their choices.

INFORMATION SHARING

We communicate openly and honestly and share information in ways that are useful and empowering.



PARTICIPATION

We create opportunities for patients and families to participate in their care and decision-making.

COLLABORATION

We actively involve patients and families in creating policies, programs, facility design and education for quality care.

PFCC BEST PRACTICES

- Patient and Family Advisory Councils
- Nursing Bedside Change of Shift
- Interdisciplinary Rounds
- Family Presence 24/7

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