

Essential Elements of a Nursing Care Delivery System



Patient/Family Partnerships: Describe how care is truly individualized and mutually determined through partnerships. What are the structures/processes that ensure open and ongoing communication between the patient, family and nurse?

Accountability & Allocation of Resources: Describe the extent of responsibility and accountability of the nurse to provide care that is efficient, effective and evidence-based. Patient care assignments are made by matching skill to need & promoting continuity and quality.

Collaborative Healthcare Team: Describe the structure and processes that ensure interdisciplinary communication, partnering and problem-solving that involves the entire healthcare team and the patient/family.

Leadership at the point of care: Describe the leadership structure that supports the core purpose of the unit -to care for patients and families. How does the leadership provide support by listening, coaching, resolving issues and removing barriers?

Unit-based Assessment

<p>Patient/Family Partnerships</p> <ul style="list-style-type: none"> • Communication processes • Individualizing care plans • Goal setting • Bedside Report 	
<p>Accountability & Allocation of Resources</p> <ul style="list-style-type: none"> • Who is accountable for care or delegation of care for the patient? How is this accountability supported? • Systematic process for making patient care assignments that ensure nurse skill meets need/acuity of patient, resources are redistributed as needed & continuity is fostered 	
<p>Collaborative Healthcare Team</p> <ul style="list-style-type: none"> • Structures/processes for interdisciplinary communication and partnering that results in collaborative problem-solving • Team Rounding 	
<p>Leadership at the point of care</p> <ul style="list-style-type: none"> • Who are the unit leaders and how do they support staff and patient care? 	

The Care Delivery System is adapted to regulatory considerations and describes the manner in which care is delivered, skill set required, context of care, and expected outcomes of care.

Nurses create patient care delivery systems that delineate the nurses' authority and accountability for clinical decision-making and outcomes.